

Town of Nauvoo's ServLine® Protection Program

Beginning November 1, 2023

Leak Loss Protection Program*

The Town of Nauvoo offers protection against costly service bills caused by unexpected leaks. The Town of Nauvoo offers up to \$2,500 coverage per occurrence.

Water Leak

Residential.....	\$2.35 per month
Commercial Single Occupancy	\$6.50 per month
Commercial Multiple Occupancy	\$13.00 per month

In the event of a costly water bill caused by high water usage due to a qualifying leak or line break, the Town of Nauvoo's leak loss protection program covers the costly utility bill once the active cause of the leak has been repaired.

All eligible Town of Nauvoo customers are automatically enrolled in our optional expanded Water Leak Loss Protection Program and charges will appear on your utility bill. Call us at 800-449-1970 to decline protection and accept full responsibility for all excess water charges caused by a leak.

Contact us Today
Call 800-449-1970

***Information for the Town of Nauvoo Leak Loss Protection Program:** Leak Loss Protection Program covers pipes up to 2" meter. High water bills due to leaks occurring after 11/1/23 will be adjusted through this program. Please refer to our leak adjustment guidelines for qualifications. Cancel anytime. 30-day wait period for re-enrollment.

Call the Town of Nauvoo's dedicated ServLine phone number at 800-449-1970, for more information and request a copy of the full terms and restrictions for any of the programs.

The financial obligations of the Town of Nauvoo Leak Loss Protection Program are backed by an insurance policy procured as part of the ServLine program.